

# Maintenance Guidelines

K9Grass



## Welcome!

Congratulations on your investment in K9Grass®! We are excited to have you as a part of the K9Grass family.

We want to ensure that your experience with K9Grass is as enjoyable and successful as possible. Defining and following specific maintenance guidelines for your unique situation is important, but these rules serve as a valuable guide for maximizing the functionality of your space. For more distinct maintenance directives, please contact your local Avalon dealer.

## General K9Grass Maintenance

### Remove large debris regularly and solid waste immediately.

Debris such as leaves and sticks should be removed regularly. Leaf rakes and blowers are great tools to accomplish this.

Solid pet waste should be removed frequently (immediately if possible). If the solid waste is messy, remove all that you can, rinse with a hose, and treat with a bacterial enzyme. **Do not rinse solid waste into the grass.**

### Use a bacterial enzyme cleaner (odor eliminator with live bacteria).

Comprehensive treatment of your K9Grass with a bacterial enzyme should be done regularly. The purpose of these treatments is to break down residual waste which, if not addressed, can be the source of odor or unsanitary conditions. We recommend a concentrate (approved by K9Grass) that can be easily diluted for use in hand-held spray bottles. Many products will activate and continue to work as long as there is moisture and pet waste present.

In lieu of a hose applicator, rinse K9Grass well with a hose and mist grass with a premixed spray (6 - 8 ounces per

gallon), applied with a pump sprayer.

The recommended hose attachment is available for purchase from your nearest Avalon dealer.

For best results, leave the bacterial enzyme on the grass a longer period of time. Frequency of treatment will be dependent on the size of the area, number of dogs, climate, use, and design of installation. Consult your local Avalon dealer for specific guidelines.

If another brand is used, we recommend that you consult with the manufacturer to confirm that it is safe to use with dogs.

### Remove small debris with vacuums and extraction equipment.

It is important to remove hair and smaller debris to keep the K9Grass performing at its best. This can be accomplished by running a vacuum when the grass is dry (with a rotating brush and strong suction) to groom, agitate, and remove debris. For installations under 1,500 square feet, a household vacuum can be used. Larger areas may require a commercial vacuum or power broom (consult your Avalon dealer). Frequency is dependent on size, number of dogs, and how the area is used. Removing this debris keeps the grass looking good and prevents urine, hair, and waste from slowing drainage and holding unwanted waste.

**Outdoor area:** A common place to start for an area of typical size and use is to vacuum hair and small debris once a month. High-use outdoor areas may require weekly vacuuming. A shop vac can be used around the perimeter (fence and walls).

**The synthetic grass designed specifically for dogs!**

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**Indoor area:** A common place to start for an indoor area of typical size and use is to begin by extracting and vacuuming every other day. A commercial-grade carpet extractor may be preferred for indoor use as it can be run when the grass is wet, pulling out hair and debris while also removing residual water. A shop vac can be used around the perimeter (fence and walls).

## Foreign Substances and Spills

If a spill occurs, clean up quickly with water, mild detergent, and a stiff-bristled nylon brush (if needed). Semi-permanent items such as paint can be removed, but may require more effort. Use of harsh or damaging cleaning chemicals, solutions, or solvents may limit the liability claim.

Further information regarding cleaning materials is available upon request.

## Repairs and Replacement

If a repair is needed, such as in the event of a loose edge or a tear in the turf, please contact your local Avalon dealer.

## Additional Notes

- Rinsing the grass between cleanings is advisable if you do not have regular rain.
- If you have a sick dog, clean and sanitize the area by removing the bulk matter, and applying a bacterial cleaning product (approved by K9Grass) to that area. Allow the bacterial action to consume and

liquefy blood, urine, feces, and vomit. Then rinse or extract the area clean with water to flush away contaminants.

- If you have a flushing system, it is designed to dilute urine and move it to the drain. Consult your Avalon dealer regarding frequency and duration.

We are happy to have you as part of the K9Grass family! For additional questions or comments regarding the care and maintenance of your synthetic grass, please do not hesitate to contact your local authorized Avalon dealer. We are glad to assist you!